



PROFILES OF HOPE

Denise

Denise is a 37-year-old mother with an eleven-year-old son. She is the sole provider for herself and her child, because the son's father does not pay child support. Denise works in the health field and in May of 2020, she was in contact with a patient who tested positive for Covid-19. This required Denise to quarantine away from her son, while also losing her valuable work hours.

Denise became faced with figuring out how to pay the month's rent with a reduced work schedule. There was not enough money to cover rent, utility bills, and food for the month. Denise's apartment manager recommended she reach out to Caritas.

Denise called Caritas and was connected with a case manager. Caritas was able to assist Denise with her rent and electric bills for the month. In addition, Denise's mom, who was watching her son while she was in quarantine, came to Caritas to get nutritious food for the family.

While working with her case manager, Denise was referred to another health facility for employment, where she is now making a higher wage. In addition, the case manager provided Denise with legal aid information to begin the process of receiving child support, to help her and her son become more financially stable.