



PROFILES OF HOPE

Denise

Denise is a 37-year-old mother with an eleven-year-old son. She is the sole provider for herself and her child, because the son's father does not pay child support. She works in the health field and in May of 2020, was in contact with a patient who tested positive for Covid-19. This required Denise to quarantine away from her son, while also losing her valuable work hours.

She became faced with figuring out how to pay the month's rent with a reduced work schedule. There was not enough money to cover all the bills for the month. Denise's apartment manager recommended she reach out to Caritas.

She called and was connected with a case manager, who was able to assist Denise with her rent and electric bills for the month. In addition, Denise's mom who was watching her son while she was in quarantine, came to Caritas to get nutritious groceries for the family.

While working with her case manager, Denise was also referred to another health facility for employment, where she is now making a higher wage. In addition, she was provided with legal aid to begin the process of receiving child support.